

## FREQUENTLY ASKED Q-LINK / SRT PRODUCT QUESTIONS

**Q: Do all Q-Link wearable products work the same?**

A: Yes, all Q-Link wearable products work the same way and are designed to deliver equivalent benefits.

**Q: Will wearable Q-Link products interfere with other jewelry I wear or vice-versa?**

A: No.

**Q: Does it matter which direction I wear my Pendant or Bracelet?**

A: You may wear your product facing in either direction.

**Q: Does it matter whether I wear my Pendant or Bracelet inside or outside my clothing?**

A: You may wear your product inside or outside your clothing.

**Q: Can my wearable Q-Link product get wet?**

A: Q-Link wearables are water resistant and can endure most any water related activity. Avoid chlorine or bromine water environments especially with the sterling silver product range, or prolonged water submersion.

**Q: Can I wear my Q-Link product anywhere on my body?**

A: For ideal results, Pendants are designed to be worn around the neck, over the center of the chest or at sternum level. Bracelets are designed to be worn on either wrist.

**Q: Are Q-Link wearable products easy to wear?**

A: Q-Link body worn products are lightweight and designed to compliment a wide variety of lifestyles. To receive the greatest benefits, choose the product you feel you will utilize most often. For many, Q-Link pendants integrate almost seamlessly into 24/7 life.

**Q: Do Q-Link wearables products have a battery or need to be recharged?**

A: No. The power source is your own biofield, the dynamic field of energy surrounding each one of our cells, and therefore, our whole body.

**Q: Where did the term 'biofield' come from?**

A: 'Biofield' is a term adopted by the U.S. National Institute of Health in 1994 to describe a growing body of research showing a subtle field that permeates and extends beyond the physical body.

**Q: Why is the biofield important?**

A: The biofield is thought to play an integral role in our well-being, performance and quality of life. When something improves our biofield, such as Q-Link SRT products, it can help us better access our innate intelligence, support and enhance our mental/physical output, reinforce our natural immunity to various stressors and increase our sense of well-being.

**Q: How do Q-Link wearable products work?**

A: Q-Link wearable products work by resonating with and strengthening the life-supporting information already present within your own bio-field.

**Q: How long will it take before I notice benefits?**

A: You may or may not feel a difference at first, but according to our independent research studies and tests, it has been consistently shown that the effects on our overall well-being are immediate. Because we are all unique, each of us may also notice unique effects over time.

**Q: Is there a money back guarantee?**

A: All Q-Link products carry a 90 day, 100% Risk Free, Money Back Guarantee. Returned items must be in like new condition and accompanied by original packaging.

**Q: Is there a product warranty?**

A: Yes. Acrylic Pendants, Titanium Pendant, Bracelets, Nimbus and Optimizer carry a 1 Year Manufacturer Warranty against defects. Pet-Link, Silver & Gold Pendants and chains carry a 90 Day Manufacturer Warranty against defects.

**Q: How often should I utilize my Q-Link product?**

A: To obtain the optimal range of potential benefits, we recommend you utilize your Q-Link product(s) as often as possible, even while sleeping.

**Q: Does the Q-Link chain or cord have any effect on its own?**

A: No, SRT is only programmed into the primary product.

**Q: Is it ok for children to wear a Q-Link/SRT product?**

A: Q-Link products can be of benefit to anyone at any age. However, parents must apply common sense and take extreme care before allowing children and infants to wear anything around their neck (pendants, etc.) or which may be accidentally swallowed.

**Q: I have an issue with my health. Are Q-Link/SRT products safe for me to use? Will they improve my condition?**

A: Although we have sold more than 1 million products and have had literally thousands of positive testimonials regarding people's lives, neither Clarus Transphase Scientific, Inc./Clarus Products International, nor its distributors, partners or resellers make any claim that any of its products are intended to prevent, cure, mitigate, treat or diagnose disease. If you believe you have a health problem, see your doctor or health professional.

**Q: I am pregnant. Can I use a Q-Link/SRT product?**

A: We urge anyone under doctor's care to first consult with their health care professional prior to using a Q-Link/SRT product.